

WELCOME TO
LINDA'S CENTER, INC. / PUYALLUP
WELLNESS THROUGH MOVEMENT, INC. /FEDERAL WAY

WE PROMISE TO:

- Welcome you into a caring and professional environment
- Listen with respect and respond to your concerns
- Clearly state the cost for treatment in advance
- Do our best to keep on time and to perform to our best standards of treatment at all times.
- We will not charge you for treatment time if we are notified 24 hours in advance.

WE APPRECIATE YOUR COMMITMENT TO:

- Arrive on time for your appointment to maximize your benefits
- Respect our time and service. Our missed visit fee is \$105 and less than a 24 hour notice fee is \$60.
- Notify us when your next scheduled doctor appointment will be and to be certain to attend your physical therapy re-assessment appointment(s) so we can communicate with your health care provider.
- Immediately notify us about any insurance policy or insurance company changes.
- Pay for treatment at the time of service: Deductibles, co-payments and/or co-insurance balances. We accept cash, checks and all major credit cards.
- Communicate with us about your experience by completing our survey.
- Help our practice grow by recommending us to your health care provider, family, friends and colleagues.

Signature

Date